



## How We're Addressing COVID-19

On March 19, 2020, California state and local officials issued a “Safer at Home” order, calling on people to remain at home as much as possible to combat the spread of the coronavirus.

Now more than ever, The Priority Center remains committed to helping vulnerable children and families in our community. Our investment in technology and compliant systems has enabled us to swiftly move our workforce of 125 employees to working remotely. Our investment in building safety and sanitation efforts has ensured that for those sites that remain open, all precautionary measures are in full force.

We are here for the community — children and parents in our prevention programs, our foster-adopt resource families, those needing mental health therapy — and will continue to provide vital information, resources and services through our “new normal” way of connecting, and most importantly, caring.

To date, we have done the following:

- Instituted a temporary telecommuting program policy for all employees and educated employees on compliant technology available to continue providing services.
- Continue to Operate all of our 10 Life-Changing and impacting programs through tele-mental health outreach.
- Mental health therapeutic services will continue with necessary health and safety modifications including the use of compliant technology for remote service delivery.
- Through the Cares Act Emergency Assistance Fund were able to assist hundreds of families with rent, utilities, groceries, transportation needs awarding over \$160,000 from August to December 2020.
- Educated staff on recommended protocols to keep themselves safe. We are also encouraging our employees to take any signs of illness seriously and seek medical attention as needed.
- Canceled group gatherings and events throughout the agency.
- The safety and well-being of our staff and the families we serve is our top priority.

We are closely monitoring guidance by the World Health Organization and other public health organizations and taking proper health precautions where warranted. The situation in Orange County is fluid and The Priority Center will continue to evolve our strategies to best meet the needs of the children and families we serve.

## Now More Than Ever

The threat of COVID-19 has brought the world together in unimaginable ways that illustrate the hope and humanity we all share. The Priority Center has been helping families and communities for 38 years and over the course of that time, has overcome many unforeseeable events like the one we're experiencing now.